VIRTUSENSE®

Privacy & Security

Patient safety intelligence, processed at the edge.

VSTOne processes sensor information locally to identify patient safety risks. Relevant alerts and integration data can be securely shared with authorized care systems. Virtual care features may transmit live audio and video during an active session. No continuous video monitoring is required for ambient safety detection.

PRIVACY

Processed on the edge

VSTOne analyzes sensor data on the device to detect safety-related events. Data used for ambient detection is processed locally; selected event information may be transmitted to support clinical alerts, documentation, and integrations.

Privacy-conscious monitoring

Ambient patient safety detection is designed to provide actionable information without continuous video monitoring by a remote observer.

Relevant notifications and clinical data

Alerts and related patient or room information may be shared with authorized care teams and connected clinical systems. Such information can constitute protected health information (PHI) and is handled through applicable security and privacy controls.

Video access during virtual care

When a virtual nursing or telehealth session is activated, live audio and video may be shared with authorized participants. Video access and camera behavior depend on the enabled features and configuration.

SECURITY

Embedded system and controlled access

VSTOne uses an embedded architecture with controlled device access. Communication with external services and connected systems occurs through configured, authorized interfaces.

Secure connectivity

VSTOne may communicate with VirtuSense-managed infrastructure and authorized integrations to deliver alerts, support workflows, and enable configured features.

01 - On the device

Device data is protected using encryption and access controls, subject to the deployed configuration.

02 - In transit

Data transmitted between VSTOne and authorized services or systems is protected using encrypted communication channels.

03 - Video calls

Data transmitted between VSTOne and authorized services or systems is protected using encrypted communication channels.

> VirtuSense has successfully completed a **SOC 2 Type II examination,** reflecting our commitment to independently assessed security controls and responsible data protection.